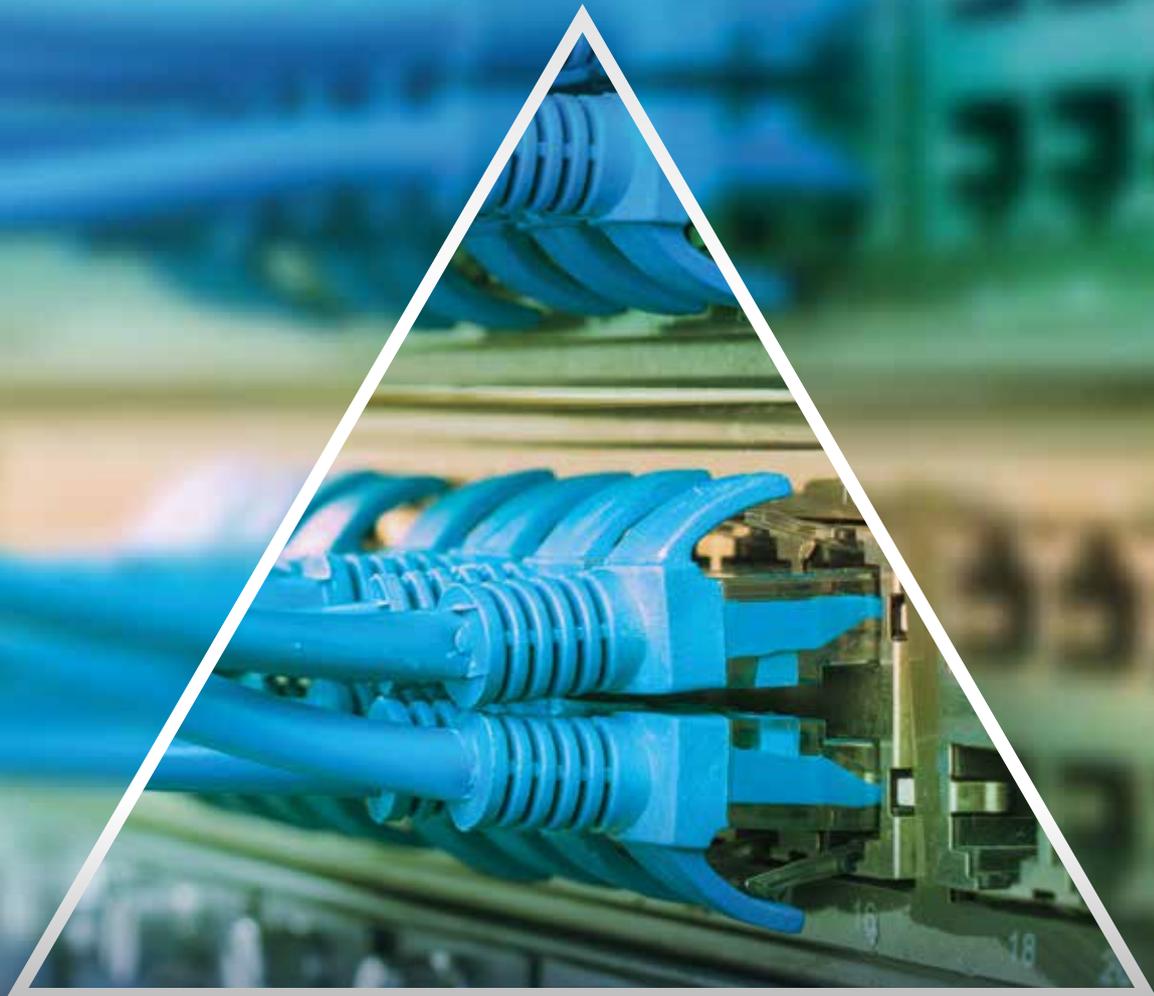


# Quality Assurance



# We understand quality assurance

Work programmes representing a major step change in scale, complexity and risk require the right programme and quality management response. This ensures that the programme of change delivers against their required objectives. The Quality Assurance (QA) function within a programme plays a critical role in supporting programme and quality management by:

- ▲ Assuring programme consistency
- ▲ Reducing risk and increasing certainty
- ▲ Assuring and scrutinising quality
- ▲ Supporting delivery
- ▲ Providing continuity and independence
- ▲ Delivering value and cost.

At Baringa, we leverage our deep industry experience and programme management tools to reduce our clients risk and maintain focus on success. We achieve this through providing our clients with insights on wider industry trends, strategy and best practice. There is no one-size-fits-all approach to assurance and so Baringa's Quality Assurance Framework is designed to be adapted to suit different assurance needs.



## Our Approach

IT and change programmes are often complex and involve high risk with long timeframes and come with big consequences for late or non-delivery. Baringa understands the value and importance of delivering such programmes – and will work to meet and exceed your expectations. Independent programme assurance is key to that delivery.

Our flexible approach can be applied at any stage of the programme lifecycle, focused across the programme as a whole, or targeted on specific delivery areas. We believe in a proactive assurance model that seeks to identify future risk areas rather than a pure assessment of current status.

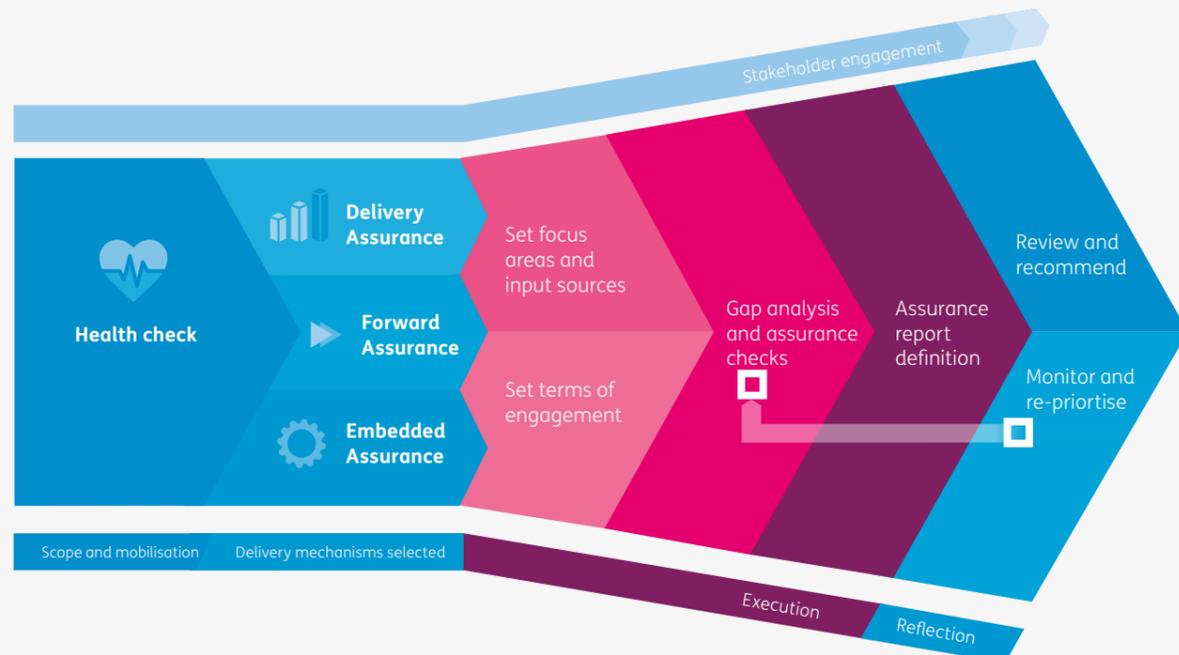
Depth and duration of engagement can be tailored to suit client needs, ensuring minimal impact to programme plans and business as usual activities. We assess, review, challenge, and engage with our clients to discuss gaps, risks, issues, and opportunities to improve programme delivery.



## Programme Assurance Process

Our approach to quality assurance is flexible but typically starts with a Programme Healthcheck. From this we determine together with you the key areas of risk associated with a delivery programme and also what future assurance mechanisms may best be applied to improve future delivery.

Our approach can be applied at any stage of the programme lifecycle, focused across the programme as a whole, or targeted on specific delivery areas.



## Programme Health Check Framework

The Programme Health Check is typically a short and focused analysis of a programme's set up which assesses the core attributes of a programme - scope and solution, cost and benefits, governance and controls, teams and skills, stakeholder engagement and delivery plans.

The output of this is a series of specific, focused remedial actions to address areas of risk and help support successful delivery.



### Governance and control

- ▲ Are industry standard programme management processes being followed?
- ▲ Do you have the right governance forums in place and are they operating?
- ▲ Are your top risks being managed aggressively?



### Delivery plan

- ▲ Are the programme plans robust, complete and feasible?
- ▲ How well is your delivery methodology being followed?



### Scope and solution

- ▲ Does the programme understand the vision?
- ▲ Do you understand how scope is changing?
- ▲ Does the programme track changes through the lifecycle?



### Sponsorship and stakeholder support

- ▲ Are sponsors and stakeholder engaged?
- ▲ Do stakeholders take appropriate action in a timely manner?



### Team and skills

- ▲ Do you have the right team?
- ▲ Do you understand how the programme needs to evolve?
- ▲ Are your suppliers and subcontractors aligned to program targets or culture?

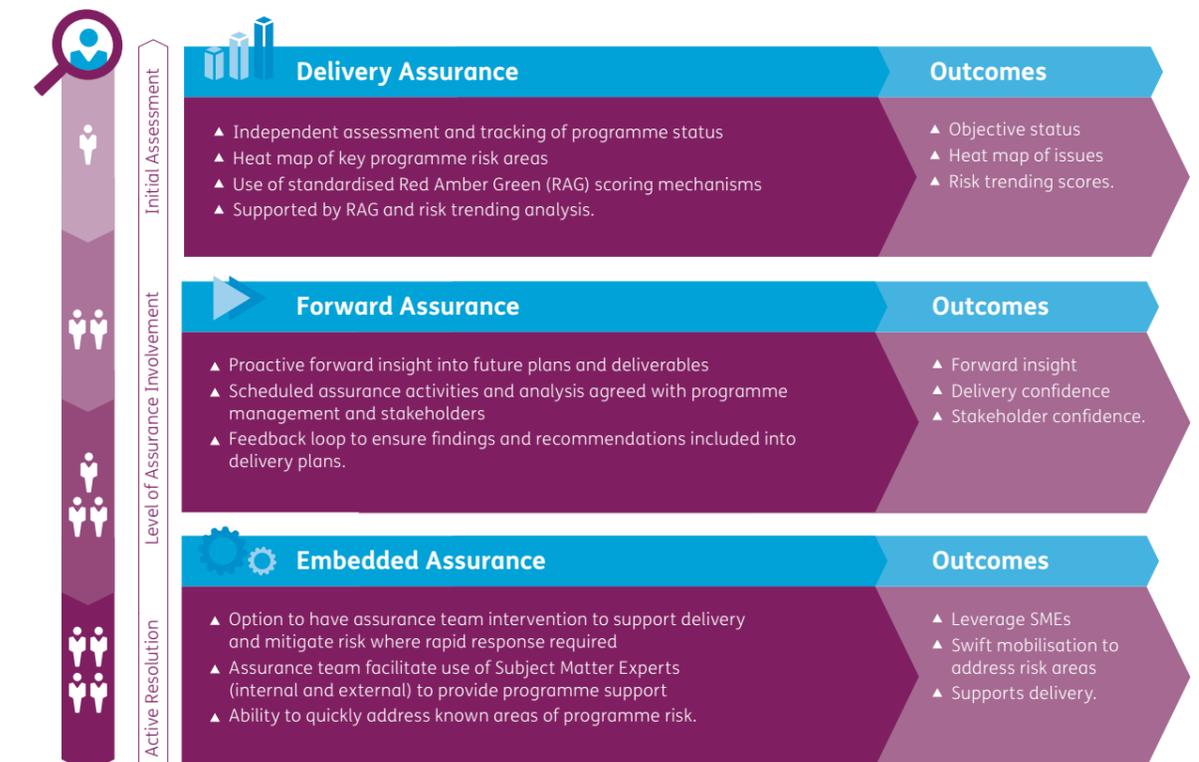


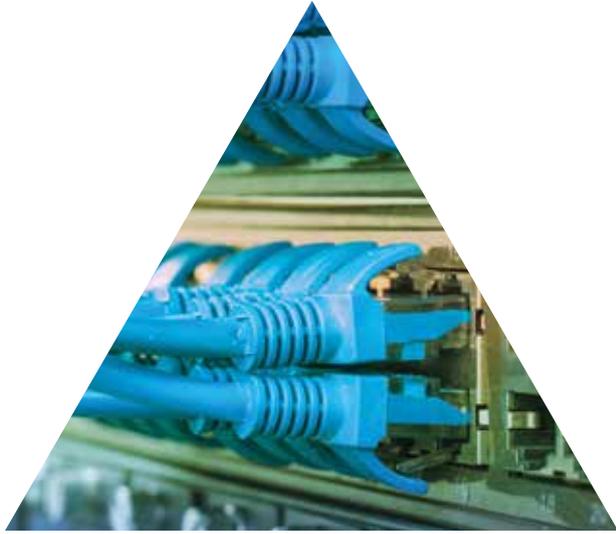
### Cost and benefits

- ▲ Does the programme understand how it will effect the overall business value?
- ▲ Do you understand how changes to the cost profile will impact the business case?



Following on from completion of the Programme Healthcheck there are three further mechanisms for delivering enduring Quality Assurance which Baringa employs.





## About Baringa Partners

Baringa Partners is an independent business and technology consultancy. We help businesses run more effectively, navigate industry shifts and reach new markets.

We use our industry insights, ideas and pragmatism to help each client improve their business.

Collaboration is central to our strategy and culture ensuring we attract the brightest and the best. And it's why clients love working with us.

**Baringa. Brighter together.**

Baringa has proven success in utilising our QA method with our existing clients. If you would like to understand more about Baringa QA or additional services that Baringa offer please contact:

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